

Refund / Exchange Policy

All sales are final and are non-refundable.

You may exchange any lesson packages for other subjects within 14 days from the date of purchase.

Kindly note that exchange is only allowed for a similar-priced or higher-valued title, of which, you will be required to pay the difference.

Should you require any further assistance, kindly contact us at 62857200 or email us at customerservice@vivapal.sg

In the event of payment fraud, a refund will be issued immediately once the issue is brought to our attention